



## Privacy Policy of Bitsphere Technologies Limited

**Effective Date:** 15th January 2025

**1. Introduction** Bitsphere Technologies Limited ("we," "us," or "our") is committed to protecting the privacy and security of your personal data. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website or use our services.

**2. Information We Collect** We may collect and process the following types of personal data:

- Contact Information (name, email address, phone number, postal address)
- Account Information (username, password, and related credentials)
- Payment Information (billing details, payment method, and transaction history)
- Technical Data (IP address, browser type, device information, and website usage)
- Any other information you voluntarily provide to us

**3. How We Use Your Information** We use your data for the following purposes:

- To provide, operate, and improve our services
- To process payments and manage transactions
- To communicate with you regarding inquiries, support, and updates
- To personalize user experience and enhance our website functionality
- To comply with legal obligations and enforce our terms and conditions

**4. Sharing of Information** We do not sell or rent your personal data. However, we may share your information with:

- Service providers and partners who assist in business operations
- Law enforcement or regulatory authorities when required by law
- Third parties in connection with business transfers, mergers, or acquisitions

**5. Data Security** We implement appropriate security measures to protect your personal data from unauthorized access, loss, misuse, or alteration. However, no system is completely secure, and we cannot guarantee absolute security.

**6. Your Rights** You have the right to:

- Access, update, or correct your personal data
- Request deletion of your data under certain conditions



- Object to the processing of your information
- Withdraw consent where applicable
- Lodge a complaint with a data protection authority

**7. Cookies and Tracking Technologies** We use cookies and similar tracking technologies to enhance user experience and analyze website traffic. You can manage cookie preferences through your browser settings.

**8. Third-Party Links** Our website may contain links to third-party sites. We are not responsible for their privacy practices, and we encourage you to review their policies.

**9. Changes to This Policy** We may update this Privacy Policy periodically. Any changes will be posted on this page with the updated effective date.

**10. Contact Us** If you have any questions about this Privacy Policy or wish to exercise your rights, please contact us at:

Bitsphere Technologies Limited

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